

**OFFICE OF THE ORLANDO-ORANGE COUNTY
EXPRESSWAY AUTHORITY**

**REQUEST FOR INDUSTRY REVIEW
of
STATEMENT OF WORK AND SYSTEM REQUIREMENTS SPECIFICATIONS
for
TOLL COLLECTION SYSTEM UPGRADE PROJECT**

The Orlando-Orange County Expressway Authority (OOCEA) is requesting comments and concerns from toll collection system vendors with regard to the Statement of Work (SOW), System Requirements Specifications (SRS) and related documents for the OOCEA's planned Toll Collection System Upgrade Project.

The OOCEA is engaged in an ongoing program to systematically improve its entire transportation management system. The first phase of the program - a system upgrade - has been completed. The OOCEA is now ready to begin the second phase of the program and replace components of the toll collection system.

The new Toll Collection System will include the roadside toll collection elements from a new Toll Host-level to the lane level (single channelized toll lanes and open road toll zones). The new Toll Host will be integrated with the legacy back office system including the E-PASS Customer Service Center and Violation Processing Center subsystems. The system will be designed to integrate with the future Florida Centralized Customer Service System (CCSS) which will ultimately replace the legacy back office system. The new toll system will include roadway segments with mixed-mode (cash/electronic) toll collection sites with both channelized lanes and open road tolling (ORT) zones; and also roadway segments with All-electronic tolling (only ORT zones). The new toll system will also include an Image Processing Subsystem (IPS), Maintenance Online Management Subsystem (MOMS), Transaction Video Audit Subsystem (TVAS), and a Law Enforcement Notification Subsystem (LENS). The work will include Program Management, System Design Development, System Integration & Installation, Testing & Acceptance, Training and long-term System Maintenance Services, etc. The project will also involve an organized, systematic transition process in order to maintain orderly revenue operations during the implementation.

The OOCEA has prepared a draft SOW, SRS and other related documents based on its evaluation of current technology and the toll system market. The OOCEA is requesting an industry review of these key contract components to confirm that its evaluation is complete and accurate. The OOCEA is specifically interested in any topic areas that may increase competition, reduce costs or decrease the time of delivery.

The OOCEA will use the submitted comments at its sole discretion and makes no inference that changes will be made to the reviewed documents based on any comment/suggestion received. This request should not be interpreted as a solicitation or as an obligation on the part of the OOCEA. No monetary reimbursements or stipends will be paid for preparation of any information submitted or for the OOCEA's use of such information. No basis for claims against the OOCEA shall arise as a result of a response to this request or from the OOCEA's use of such information.

The SOW, SRS, and vendor comment forms, with instructions for completion, can be downloaded from www.ooce.com/DoingBusinessWithUs/Procurement/ProcurementAccountLogineProcurementRegistrati.aspx commencing January 27, 2014. Registration is required in order to download. Only responses from registered firms will be accepted by the OOCEA.

The vendor will have the option of submitting responses either via in person meeting/conference call, in written format, or both (though meeting/conference call is desirable).

The OOCEA has scheduled meetings/conference calls for March 3 or 4, 2014. The OOCEA intends that each meeting (in person or by conference call) be strictly for the purpose of enhancing the OOCEA's understanding of the response and not as an opportunity for the vendor to market its product. No audio/visual presentations or handouts will be allowed. Each meeting shall be a maximum of two hours. Specific dates and times will be provided to each respondent at least one week in advance.

Written responses to this request will be accepted by the OOCEA until the close of business on February 18, 2014. Responses shall be sent to RFP001021@oocea.com and identified in the "Subject" line as "Review Comments for OOCEA Toll Collection System Upgrade Project." Respondents will receive an electronic confirmation acknowledging receipt of the response. Information submitted will not be considered confidential; therefore, no proprietary, classified, confidential, or sensitive information shall be included in the response.

The OOCEA anticipates advertising a Request for Proposals (RFP) for this work in late March 2014, followed by an onsite meeting in Orlando with interested proposers, and proposals due by the end of June 2014. It is anticipated that the installation lane locations and host implementation be in operation by July 2015.

CONTACT PERSON FOR TECHNICAL QUESTIONS:

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CONTACT PERSON FOR MEETINGS/TELECONFERENCES

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