

NOTICE OF AWARD

**CONTACT CENTER AS A SERVICE (CCaaS) PLATFORMS
CONTRACT 001665**

June 11, 2020

On June 11, 2020, the CFX's Board members awarded the Contract to the following firm, contingent upon final execution of the contract by both parties:

inContact, Inc. d/b/a NICE inContact
75 W. Towne Ridge Parkway, Tower 1
Sandy, UT 84070

Any person who is adversely affected by this decision and who wants to protest must comply with the proper procedures in the Central Florida Expressway Authority's Policy for Resolution of Protests, Policy: PROC 3.1, which is available for review upon request at the CFX Office, 4974 ORL Tower Road, Orlando, Florida. Failure to comply with Policy: PROC 3.1 shall constitute a waiver of any protest proceedings. A protest bond in the amount of \$5,000.00, or 1% of the lowest proposal submitted, whichever is greater, will be required to protest this decision to award.

Aneth Williams
Director of Procurement

The posting of this Notice of Award, while believed to be accurate, is unofficial and is offered strictly for the convenience of interested persons. The CFX shall not be liable for any errors or omissions involved in the posting of this online Notice. The official Notice of Award has been, or will be, posted in the lobby of the CFX's office at 4974 ORL Tower Road, Orlando, Florida, and shall be the sole version of the Notice upon which interested persons may rely for all intents and purposes.