NOTICE TO CONTRACTORS
CENTRAL FLORIDA EXPRESSWAY AUTHORITY
TOLL FACILITIES OPERATIONS AND MANAGEMENT
CONTRACT NO. 001071

The Central Florida Expressway Authority (Authority) invites written Technical and Price Proposals from qualified firms to operate and manage the Authority’s Toll Collection Operations and Toll Facilities. This includes the operation of the Authority’s Electronic Toll Collection System (ETC) at the plaza, ramp and lane level, collection of tolls, audit, and facilities maintenance and management. Consideration will be given to only those Proposers who are qualified to perform the work as determined by the Authority. Proposal documents are available for download at the Authority’s web site at https://www.cfxway.com/DoingBusinessWithUs/Procurement/ProcurementAccountLogi neProcurementRegistrati.aspx. Proposer registration is required to access and download documents. Instructions for registration are provided on the website.

DESCRIPTION OF SERVICES: The selected firm shall provide all the qualified and trained personnel and management necessary to operate the Authority’s Toll Facilities including: managing the toll operations and all toll collections; provide on-going training; operate and oversee the Authority’s ETC System for all lanes at the plaza, ramp and lane level; ensuring that all lanes are operating properly; managing the Toll Facilities including administrative buildings, plazas, ramps and all lanes; providing janitorial services for all facilities; overseeing security at facilities; and any other activities required to ensure the proper completion of the requirements in the Scope of Services.

AUTHORITY’S SYSTEM: The Authority’s current ETC System has been in operation since 1994 and includes 14 mainline plazas and 64 ramp plazas. There are currently 307 toll-equipped lanes. The system covers facilities located on the Authority's road system, consisting of 109 centerline miles of highway, which includes S.R. 408 (East-West Expressway); S.R. 417 (Central Florida GreeneWay); S.R. 528 (Beach Line Expressway); S.R. 429 (Daniel Webster Western Beltway); S.R. 414 (John Land Apopka Expressway); S.R. 451 and S.R. 551 (Goldenrod Road Extension).

QUALIFICATION REQUIREMENTS AND RESPONSE EVALUATION: Proposer shall have experience in providing Toll Operations and Audit or similar type services and operations. Proposers shall have experience, knowledge and understanding of all aspects of Electronic Toll Collection Systems, how they operate, their role in managing the facility, collection of tolls, processing of traffic, the audit process, reporting, etc. Proposers shall demonstrate the ability to provide the personnel necessary throughout the duration of the contract and the willingness to meet the requirements of the Authority in personnel, performance, training and all other areas required by the Scope of Services.
Proposers that are corporations must be registered to do business in Florida, prior to the submittal of the Proposal. The Authority will evaluate and determine the relative ability of each Proposer to perform the required services based upon the information provided by the Proposer in response to the RFP.

**NON-SOLICITATION PROVISION:** From the first date of publication of this Notice, no person may contact any Authority Member, Officer, Employee, or any selection committee member, with respect to this Notice or the services to be provided, except as related to the submittal requirements detailed in the RFP.

**CODE OF ETHICS:** All contractors/consultants selected to work with the Authority are required to comply with the Authority’s Code of Ethics, a copy of which is available on the Authority’s web site at [www.cfxway.com](http://www.cfxway.com).

**PROPOSAL DUE DATE:** Proposals will be received by the Authority until 1:30 p.m. Orlando local time, on March 27, 2015. Proposals delivered or received after that time and date will be disqualified.

**SCOPE OF SERVICES MEETING AND SITE VISIT:** The Authority will convene a Scope of Services meeting on March 3, 2015. The meeting will begin at 10:00 a.m., Orlando local time, at the Authority's office located at 4974 ORL Tower Road, Orlando, Florida. Attendance at the meeting is mandatory for all firms wishing to propose on this project. The purpose of the meeting will be to discuss requirements of the project in an open forum.

Attendance at an escorted site visit by the Proposer is also mandatory and will take place immediately after the Scope of Services meeting. Failure to attend the site visit will be cause for disqualification. The intent of the site visit is to familiarize Proposers with the System and the project work area. No questions will be allowed during the site visit. Requests for individual site visits will not be accepted.

**EQUAL OPPORTUNITY STATEMENT:** The Central Florida Expressway Authority, in accordance with the provisions of Title VI and Title VII of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color, sex, national origin, age, religion and disability. The Authority hereby notifies all Proposers and individuals that it requires and encourages equal employment opportunity for minority and women as employees in the workforce.
MINORITY/WOMEN/DISADVANTAGED BUSINESS ENTERPRISE PARTICIPATION: The Central Florida Expressway Authority hereby notifies all Proposers and individuals that it will require affirmative efforts be made to ensure participation of local minority and women business enterprises on contracts awarded by the Authority.

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

Claude Miller
Director of Procurement