

**CENTRAL FLORIDA EXPRESSWAY AUTHORITY  
NOTICE OF REQUEST FOR PROPOSALS FOR  
TOLL SYSTEM UPGRADE  
CONTRACT NO. 001021**

The Central Florida Expressway Authority (CFX) requires the services of a qualified firm to furnish, install, and maintain a toll collection system to replace the existing system. Consideration will be given to only those respondents who are qualified to perform the work as determined by the CFX. Proposal documents will be available for download on September 29, 2014, at the CFX's web site located at [www.cfxway.com/DoingBusinessWithUs/Procurement/ProcurementAccountLogineProcurementRegistration.aspx](http://www.cfxway.com/DoingBusinessWithUs/Procurement/ProcurementAccountLogineProcurementRegistration.aspx). Proposer registration is required to access and download documents. Instructions for registration are provided on the website.

**DESCRIPTION OF SERVICES:** The CFX is engaged in an ongoing program to systematically improve its entire transportation management system. The first phase of the program has been completed. The CFX is now ready to begin the second phase of the program and replace components of the toll collection system.

The new Toll Collection System will include the roadside toll collection elements from a new Toll Host-level to the lane level (single channelized toll lanes and open road toll zones). The new Toll Host will be integrated with the legacy back office system including the E-PASS Customer Service Center and Violation Processing Center subsystems. The system will be designed to integrate with the future Florida Centralized Customer Service System (CCSS) which will ultimately replace the legacy back office system. The new toll system will include roadway segments with mixed-mode (cash/electronic) toll collection sites with both channelized lanes and open road tolling (ORT) zones; and also roadway segments with all electronic tolling (only ORT zones). The new toll system will also include an Image Processing Subsystem (IPS), Maintenance Online Management Subsystem (MOMS), Transaction Video Audit Subsystem (TVAS), and a Law Enforcement Notification Subsystem (LENS). The work will include program management, system design development, system integration and installation, testing and acceptance, training and long-term system maintenance services. The project will also involve an organized, systematic transition process in order to maintain orderly revenue operations during the implementation.

**QUALIFICATION REQUIREMENTS:** Proposers shall demonstrate significant experience with projects of similar or larger size and scope based on the qualifications requirements outlined in the RFP. These areas shall, at a minimum, include: relevant successful firm experience; relevant key personnel experience; state of the art technology solutions; financial stability and resources; sufficient production capability and resources; registration to do business in Florida

Proposers shall demonstrate the available production capacity and ability to implement the required systems in an effective and efficient manner, and to provide the personnel necessary to implement, operate and support the system in accordance with CFX requirements throughout the duration of the contract.

The CFX will evaluate and determine the relative ability of each firm to perform the required services based upon the information provided by the firm in response to the RFP.

**NON-SOLICITATION PROVISION:** From the first date of publication of this Notice, no person may contact any CFX Member, Officer, Employee, or any selection committee member, with respect to this Notice or the services to be provided, except as related to the submittal requirements detailed in the RFP. Reference is made to the lobbying guidelines of the CFX for further information regarding this Non-Solicitation Provision.

**PRE-PROPOSAL MEETING:** The CFX will convene a pre-proposal meeting for interested firms on October 22 2014. The meeting will begin at 10:00 a.m., Orlando local time, at the CFX's Headquarters office located at 4974 ORL Tower Road, Orlando, Florida 32807. Although attendance at the meeting is not mandatory it is highly recommended. The purpose of the meeting will be to discuss requirements of the project in an open forum.

**SUBMITTAL DUE DATE:** Proposals for the work generally described above will be received on December 19, 2014, in the headquarters office of the Central Florida Expressway Authority, 4974 ORL Tower Road Orlando, Florida 32807 until 1:30 p.m., Orlando local time, as shown on the time/date stamp clock at the receptionist's desk in the lobby. The clock will serve as the official instrument to determine when a proposal is received. A proposal that is received after the date/time specified will be rejected. The Proposer acknowledges that rejection of its proposal under those circumstances shall not be the basis of a protest pursuant to the Authority's Procedure for Resolution of Protests.

**CODE OF ETHICS:** All contractors selected to work with the OOCEA are required to comply with the CFX's Code of Ethics, a copy of which is available on the OOCEA's web site at [www.cfxway.com](http://www.cfxway.com).

**EQUAL OPPORTUNITY STATEMENT:** The Central Florida Expressway Authority, in accordance with the provisions of Title VI and Title VII of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color, sex, national origin, age, religion and disability. The CFX hereby notifies all firms and individuals that it requires and encourages equal employment opportunity for minority and women as employees in the workforce.

**MINORITY/WOMEN/DISADVANTAGED BUSINESS ENTERPRISE**

**PARTICIPATION:** The Orlando-Orange County Expressway Authority hereby notifies all firms and individuals that it will require affirmative efforts be made to ensure participation of local minority and women business enterprises on contracts awarded by the CFX.

CENTRAL FLORIDA EXPRESSWAY AUTHORITY

Claude Miller  
Director of Procurement